

The ERAS Group, Inc.
10 Year Limited Lifetime Warranty
Including Internal Freeze Protection

The ERAS Group, Inc. the “Warrantor” warrants the solar pool panels manufactured by it the “Panel”, to be free from defects in material and workmanship from the date of purchase by owner the “Consumer”, subject to the following limitations, terms, and conditions.

1. Duration of the Warranty

- 1.1 First Period: Ten (10) Years Warranty.
- 1.2 Second Period: Lifetime Limited Warranty.

2. Warrantors Obligations

- 2.1 During the First Period (10 Years), the Warrantor shall be required to exchange a defective Panel due solely to faulty materials or workmanship.
- 2.2 During the Second Period, the Warrantor shall be required, under this Limited Lifetime Warranty, to replace a defective Panel due solely to faulty materials or workmanship, the cost of such replacement will be 50% of the published Panel List Price, in effect at the time of discovery, to be assumed by the Consumer.

3. Installation Conditions

- 3.1 The Panel must be installed in accordance with The Eagle Sun Installation Manual. Local installation regulation shall provide the base standards by which the installation is performed. Installation standards include but are not limited to:
 - 3.1.1.1 The Panel must be fully drained when they are not in use.
 - 3.1.1.2 The Panel must not rest on any sharp objects.
 - 3.1.1.3 The Panel must not be anchored at both the top and bottom header.
 - 3.1.1.4 The Panel must be supplied with filtered water.
- 3.2 The Panel has to be installed and serviced exclusively by Warrantor’s Authorized Dealer.

4. Transferability of Warranty

- 4.1 This Warranty is solely for the benefit of the original Consumer and is therefore not transferable. If at any time, the Panel is resold or has changed ownership; this Warranty shall become null and void.
- 4.2 You have the option to apply directly with The ERAS Group, Inc. for a Transferability Addendum to this warranty. The cost of this Transferability Addendum is 50% of the current list price of a Panel per Panel sold and installed (as per the original sales contract and Warranty Card). This application and payment must be turned in to The ERAS Group, Inc. within 90 days of the change in original ownership. We reserve the right to refuse any application.

(see Warranty Card Below or on other side)

Please send warranty information or your return information to:

The ERAS Group, Inc.
Warranty Coordinator
106 Crown Forest Court
Cary, North Carolina 27518
USA

877-246-3722 toll free
919-303-3369 fax
support@rainscape-se.com email

5. Exclusion of Coverage

5.1 This Warranty extends only to damages resulting from defects in materials and workmanship. It does not extend to damage caused by Consumer neglect, misuse, abuse, accidents, storms, abnormal weather conditions, freight, improper installation, or by any other fortuitous event caused by any other means whatsoever being out of Warrantor's direct control.

5.2 This Warranty does not cover any cost of labor in its execution. Any labor cost incurred in the execution of this Warranty is the sole responsibility of the Consumer.

5.3 Warrantor shall not be liable for any direct or indirect damages resulting from the Panel or Defective Panel.

5.4 No Warranties are, or have been made by Warrantor with respect to the Panel other than those expressly included in this Warranty.

6. Extent of Warrantor's Liability

6.1 Warrantor's liability under this Warranty can never exceed the cost of the Panel purchased from The ERAS Group, Inc..

7. Responsibility of the Consumer

7.1 The enclosed Warranty Card must be fully completed by Consumer and returned to Warrantor within (30) days from the date of purchase by Consumer.

7.2 If, at any time during the period covered by this Warranty, Consumer discovers a Panel to be defective, notice of such faulty conditions shall be given by Consumer to Warrantor in writing within (30) days of discovery of such faulty condition.

7.3 The Consumer must establish the original purchase date and system information by making available to the Warrantor the original purchase contract, canceled check, along with proof of address (ie..electric bill or phone bill).

7.4 The Consumer is responsible for the good working condition of the system. If you find that your system is not in good working condition, contact your Warrantor's Authorized Dealer immediately.

8. Shipping Costs and Authorization

8.1 Prior to returning any defective Panel to the Warrantor, written authorization must be received from the Warrantor. If authorization instructions are not followed, this Warranty shall become null and void.

8.2 The Consumer is responsible for any freight involved in returning to the Warrantor's Plant, any defective Panel for exchange under this Warranty.

8.3 Upon approval of the warranty claim, the Warrantor will make available a Replacement Panel for the Consumer.

8.3.1 The Consumer can opt to pick up the Replacement Panel from the Warrantor's Plant.

8.3.2 The Consumer can opt for the Warrantor to ship the Replacement Panel to the Consumer, at the Consumer sole expense.

Local legislation may extend Legal Rights beyond the ones included in this Warranty.

See attached Warranty Card Below!!!

WARRANTY INFORMATION CARD

Name of Consumer: _____

Date of Installation: : _____

Address of Installation: _____

City: _____ State: _____ Zip: _____

Phone Number: () _____ - _____

If Dealer Installed: Dealer Name: _____

Address: _____

City: _____ State: _____ Zip: _____

(Circle Answer)

Header Pipe Size: 1 ½ " 2"

Panel Length: 8ft 10ft 12ft other:

Number of Panels: _____

Automatic Control: Yes No

Type of Roof: Shingle Tile Metal Other:

Size of Pool: _____ ft width x _____ ft length overall or (_____ ft round)

Panel Orientation: South West East North

Did you buy as a result of: Mail TV radio Web search
Friend/Neighbor/Referral other:

Please send warranty information or your return information to:

The ERAS Group, Inc.
Warranty Coordinator
106 Crown Forest Court
Cary, North Carolina 27518
USA

877-246-3722 toll free
919-303-3369 fax
support@rainscape-se.com email